



EoE Wheelchair and Seating Services Pilot

Advisory Group Meeting 28th October 2010

Delivering real value for

the NHS in the East of England

Agenda

Pilot Deliverables

Background & Methodology

Engagement so far

Stakeholder Group learnings

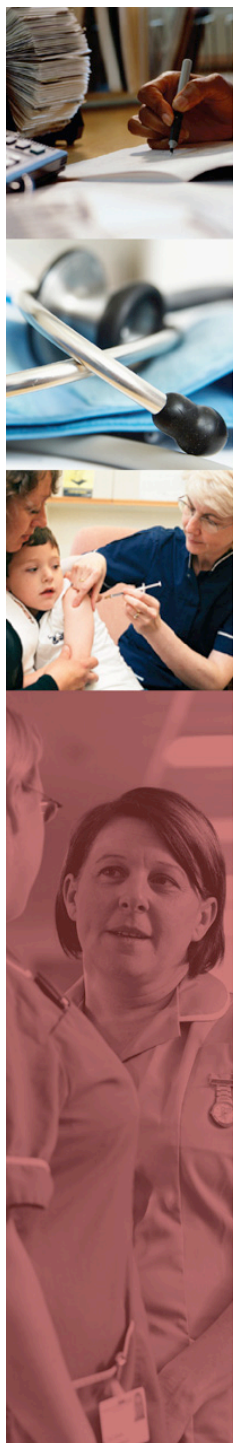
Milestones

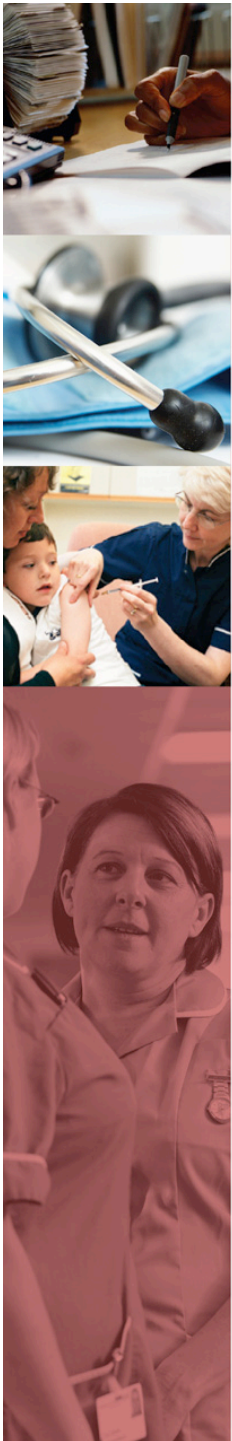


Pilot Deliverables

In Scope by March 2011...

- Develop proposals for new commissioning models
- Develop proposals for alternative approaches to wheelchair service provision
- Present these as an Options Paper to the DH





Background: What's been published already?

“Fully Equipped” – Audit Commission March 2000

“Assisting Independence, Fully Equipped” – Audit Commission June 2002

“Assistive Technology Forum Position Paper” - Summer 2004

“Commissioning Assistive Technology Services” – Audit Commission

“Don't push me around!” – Whizz Kids & Bernardo's

“Improving Services for Wheelchair Users and Carers Good Practice Guide” – Dec 2004

“Specialised Services National Definition set (Complex Physical Disabilities)” - 2010

“Healthcare Standards for NHS-Commissioned Wheelchair Services” – March 2005 and May 2010

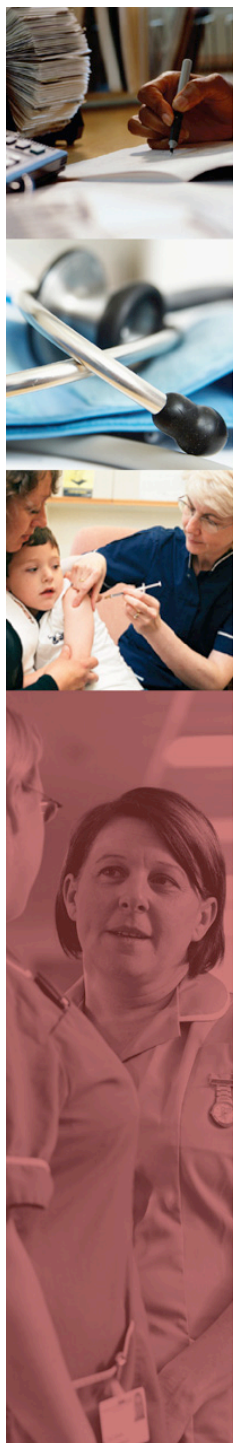
“moving forward REVIEW OF NHS WHEELCHAIR AND SEATING SERVICES IN SCOTLAND” - May 2006

“EoE Wheelchair and Seating Services Pilot – Chaucer Consulting” - 2010

“The Spending Review Settlement” - DH October 2010

Methodology

- Let people know what we're planning
- Enlist EoE expertise into the Core Project Team
- Understand what's happening now in EoE
- Understand why stuff hasn't been done up to now
- Get wider stakeholder support for the change options
- Define why/how **our** change options will succeed



Methodology

Identify and compare eligibility criteria for all services

Identify and compare patient assessment process

Map and compare current commissioning and delivery arrangements

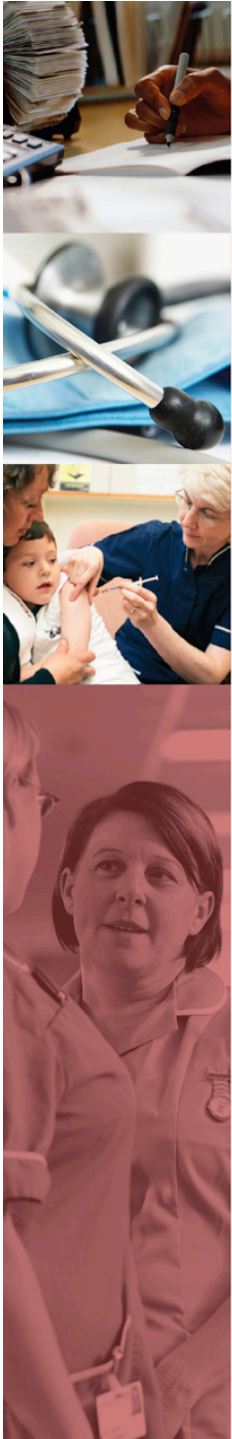
Identify other key stakeholders



Engagement so far

- EoE SHA Sponsors
- Department of Health
- EoE Commissioners
- EoE Providers
- SW Pilot Team
- QIPP Boards
- EoE Children's Equipment Services
- National Wheelchair Mgrs Forum





Stakeholder Group Learnings

We have asked the following questions....

1. What information would we need to enable a fair comparison of your services?
2. What fundamental elements of service provision would you expect to see changed within a Commissioner/ Provider model?
3. What are the key issues to overcoming organisational boundaries to ensure high quality service provision?

Milestones

	Nov	Dec	Jan	Feb	Mar	April	May	
1 Info gathering	Define Needs	Capture & collate new EoE information		Collate historic data				
2 Develop Options Proposals	Validate & Sort data			Initiate Core Project Team meetings		Plan Workshops		
	Deliver W/ shops		Draft Options Paper		Share drafts	Publish Paper		
3 Change Activities	Engage wider stakeholder groups		Report progress				DH Decision	Implement

