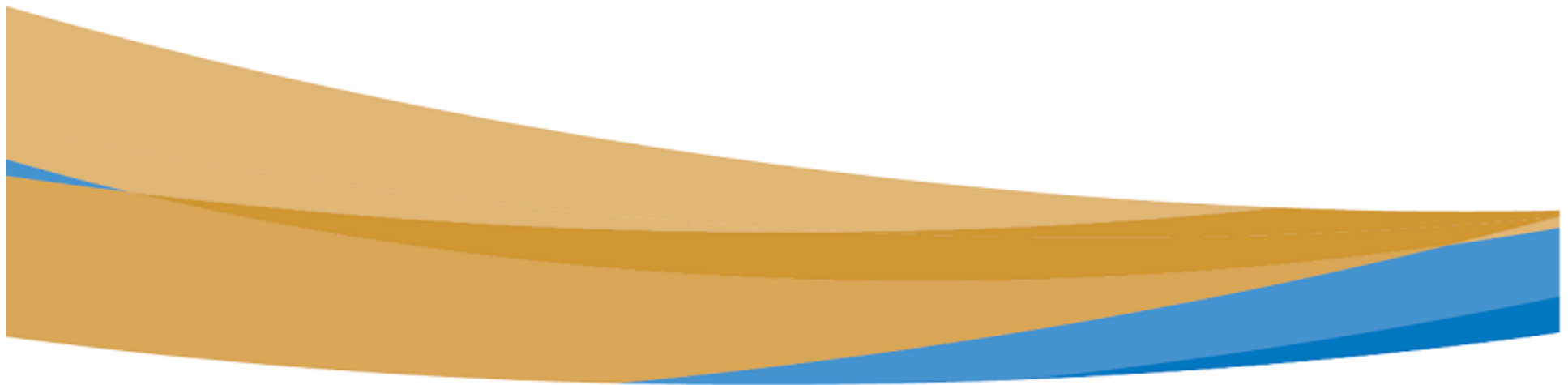


# Transforming Community Services

## Allied Health Professional Referral to Treatment

### Wheelchair services



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# Transforming Community Services

## **Aims for measuring AHP RTT**

- Underlying principle that patients should receive excellent care without unnecessary delay
- A framework to make clinically sound decisions for clock start and stops

National reporting will enable services to:

- Measure and benchmark waiting time performance
- Initiate quality, innovation and productivity in their services
- Improve patient experience by improving ease of access to AHP services
- Enable patients to make informed decision when choosing where to access AHP services

### Implementing AHP RTT in Wheelchair services

#### **Clock start**

- Date that referral is received by the service

#### **Clock stops**

- At first definitive treatment starts OR non-treatment

First definitive treatment is defined as being an intervention intended to manage the patient's disease, condition or injury and avoid further intervention. The date that the first definitive treatment begins the AHP RTT clock will stop.

# Transforming Community Services

## **First definitive treatment for Wheelchair Services**

- The supply of a medical device, with the clock stopping on the date on which definitive fitting or trial fitting begins, and with no undue delay in subsequent fitting sessions thereafter
- The delivery of general equipment to the patient

## Transforming Community Services

- If there is any doubt as to when to stop a clock, the key determining factor should be:
  - What does the AHP responsible for the patient's care consider the start of treatment to be?
  - When does the patient perceive their treatment to have started?

# Transforming Community Services

## Comments received:

- Can the clock be stopped when ordering bespoke kit e.g. specialised buggies as they come from abroad and can take months for delivery?
- When does a clock stop if the wheelchair is provided by a third party?
- When a clock stops the patient is not discharged from the service. A long time may pass before further treatment is required. Would a new clock start?

# Transforming Community Services

## Question

- Is what you provide a medical device or equipment?
- Where do you think greater clarity is needed?

# Flow of AHP RTT Clock Rules

