

Wheelchair and Special Seating Update

Autumn 2009



Welcome to the new 2009 edition of Wheelchair and Special Seating Update

This is our new, regular newsletter to keep you updated with developments in the wheelchair and special seating market, including new products, supplier news and general market information.

If you know of anyone else who would like to receive the Wheelchair and Special Seating Update, they can easily subscribe by emailing their full contact details to rehabilitation@supplychain.nhs.uk.

To view our full range of wheelchair and special seating products, please visit www.supplychain.nhs.uk and click on NHS Cat. Use the search facility to find the products you are looking for by product code, category name or supplier/brand name.

New contract launch - Special Seating

- extensive range of products available
- includes the provision of products and fitting services

On 1 January, we launched our new Special Seating contract, offering an enhanced range of special seating products and accessories, including harnesses, trays and covers.

Eleven existing and new suppliers have been awarded on the new contract, ensuring a comprehensive range of products offering the best service possible through a single contract.

For further information on this contact [click here*](#)

* New users will need to register a user name and password to access all areas of the website and website links. Select Login, Create new account to submit your details. Our IT support team will authorise your log-in details by email on the same day as your request.

INSIDE THIS ISSUE

- new contract launch for Special Seating
- new contract launch for Non Powered and Powered Wheelchairs including associated equipment
- new contract launch for Pressure Area Care including Wheelchair Cushions
- quarterly questionnaire
- customer service regional contacts
- all new NHS Cat
- MHRA Alerts
- new products/changes to specifications
- Total Seating Support from VERSAtec
- news articles and case studies
- National Wheelchair Managers Forum (nwmf)
- general queries or comments



New contract launch – Non-Powered and Powered Wheelchairs including associated equipment

- extensive range to meet all your needs
- products available from 18 suppliers
- competitive pricing, including commitment discount structure
- awarded suppliers meet wide range of relevant standards

The Non-Powered and Powered Wheelchairs including associated equipment contract was launched on the 1 April 2009.

The contract offers an increased product range from 18 existing and new suppliers available to order directly from the supplier, with the opportunity for commitment discounts to add further value.

NHS rehabilitation engineers, wheelchair managers and occupational therapists were involved in the process of the renewal of these contracts via NHS Supply Chain, ensuring that they continue to offer the right products for NHS trusts.

For further information on this contact [click here*](#)

New contract launch – Pressure Area Care Including Wheelchair Cushions

On 1 March, we launched our Pressure Area Care contract offering a wide range of wheelchair cushions available to order via NHS Supply Chain Logistics on-line.

For further information on this contact [click here*](#)

Online ordering offers a range of benefits to customers, including:

- multiple access and authorisation levels
- preferred delivery days and locations
- financial coding
- shopping basket facility
- favourites lists
- standing orders
- order status and tracking

For more information about NHS Supply Chain's ordering system, contact your customer service advisor or your local account manager.

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Quarterly Questionnaire

We're always keen to hear your views on the products and suppliers that we use. We have recently sent you a questionnaire asking for feedback on the performance of our contracts, products and suppliers - our online version has also been sent which you should have received via email. Please respond as your feedback is essential to ensure we can give the suppliers information on the performance of our contracts. If you have not received your questionnaire and would like to take part, please email rehabilitation@supplychain.nhs.uk with your details and we will send you one to complete.

Alternatively, if you have any comments relating to any of the contracts highlighted in this update, please contact rehabilitation@supplychain.nhs.uk

Customer Service and Local Account Manager Contacts

Area	Account Manager	Customer Service
Cumbria and Lancashire	Elaine Baker (07917 243987)	01928 858531
Manchester and Cheshire / Merseyside	Katie McGaffney (07770 704627)	01928 858531
M62 Corridor	Claire Riley (07717 422582)	01928 858531
Birmingham / Warwickshire / Worcestershire	Georgia Williams (07831 190788)	01773 724048
Staffordshire / Shropshire / Cheshire	Sarah Edwards (07900 094211)	01773 724048
East Midlands	Simon Burrill (07827 823539)	01773 724048
Yorkshire and Humber	Martin Hale (07770 382141)	01924 328757
North East / Prone	Claire Gardiner (07775 80876)	01924 328757
Oxford / Bucks / Berks	Flo Hinds (07917 084356)	01773 724221
Surrey, Sussex and Kent	Luke Sharpe (07831 217964)	01622 402669
Cornwall / Dorset / Somerset / Devon	Karen Edwards (07789 924562)	01773 724221
Basingstoke / Glos / Wilts	Darren Williams (07917 244472)	01773 724221
Norfolk / Suffolk / Cambs	Paul Rochford (07917 244476)	01622 402662
Essex, Beds and Herts	Chris Littlejohn (07771 592778)	01622 402662
North East	Robert Anderson (07917 307297)	01622 402662
North West	Marcus Bolton (07775 816516)	01622 402662
North Central	John Henderson (07795 684893)	01622 402662
South West	Anjuman Khan (07831 266058)	01622 402662
South East	Jenny Streek (07775 805662)	01622 402662



All New NHS Cat

NHS Cat is our online catalogue which covers all of the 620,000 products that we supply to the NHS, including products on our Non Powered and Powered Wheelchair, Special Seating and Pressure Area Care contracts.

As well as being able to download the catalogue, you'll have easier access to product information, such as suspended items and new products, with visibility of weekly reports which can be exported to Microsoft Excel.

To access NHS-Cat, please log into My Supply Chain on the home page of our website at www.supplychain.nhs.uk

MHRA Alerts

Title: Wheelchairs, manual: anti-tip - Invacare UK Operations Ltd - XLT Self Propelling Wheelchair with rear wheels set back - anti tipper
<http://www.mhra.gov.uk/Safetyinformation/Safetywarningsalertsandrecalls/FieldSafetyNoticesformedicaldevices/CON046471>

Title: Wheelchairs, manual: user instructions - Sunrise Medical Ltd - Breezy 300 – For full document, please follow the following link
<http://www.mhra.gov.uk/Safetyinformation/Safetywarningsalertsandrecalls/FieldSafetyNoticesformedicaldevices/CON044114>

Title: Wheelchairs, powered: instructions for use - Pride Mobility Products Ltd - Jazzy 1121 – updated – For full document, please follow the following link
<http://www.mhra.gov.uk/Safetyinformation/Safetywarningsalertsandrecalls/FieldSafetyNoticesformedicaldevices/CON028623>

Title: Wheelchairs, manual: castor - Invacare UK Operations Ltd - Action 2000 – updated – for full document, please follow the following link
<http://www.mhra.gov.uk/Safetyinformation/Safetywarningsalertsandrecalls/FieldSafetyNoticesformedicaldevices/CON036282>

Title: MDA/2009/018 - All Quickie Groove battery powered wheelchairs manufactured by Sunrise Medical – For full document, please follow the following link
<http://www.mhra.gov.uk/Publications/Safetywarnings/MedicalDeviceAlerts/CON041268>

Title: MDA/2009/015 - All Action 2000 manual wheelchairs manufactured by Invacare
<http://www.mhra.gov.uk/Publications/Safetywarnings/MedicalDeviceAlerts/CON038854>

New Products/Changes to Specifications

Tendercare Ltd - Snappi Makes Waves

The Snappi is a highly adjustable pushchair designed to accommodate a variety of special seating needs.

- manufactured from high-grade aluminium, combining strength with durability
- lightweight, easily foldable frame suitable for everyday use
- unique, centre mounted gas strut, tilt in space facility
- exceptionally high level of seat tilt of between 0 and 40 degrees
- Special, slow release gas strut for comfort
- adjustable, with backrest growth of 170mm and seat depth/ hip width adjustment of 100mm
- independent backrest reclines from 90 to 140 degrees
- range of accessories to meet your needs.

The Snappi cover is available in either navy or black fabric, with red or pink piping.



Total Seating Support from VERSAtec brought to you by Days Healthcare

Exclusive to Days Healthcare, VERSAtec's seating support can be fitted to the majority of manual and powered wheelchairs. The extensive range includes:

Back Support – ensuring superb postural management and user comfort. Supports can be adjusted for individual growth and features side to side adjustments for asymmetrical positioning.

Posture Support – an extensive range of upper body supports, belts and pelvic positioners. Styles include Y-style, backpack, and slim cut, with sizes from extra small to large.

Leg Support – including abductors and abductor pads and brackets, working to position users legs and knees for better alignment and stability.

Arm Support – contoured, heat modifiable arm support to provide users with a customised fit for maximum comfort. Made from neoprene and covered with nylon, this support is removable and fully washable.





News Articles and Case Studies

Dan Medica North Ltd have recently introduced a new range of value for money manual wheelchairs as part of a new National Framework Agreement with NHS Supply Chain.

Included in this contract are a range of chairs to suit customer needs, including Ultra Lightweight (G Lite), Compact Fold-able(G100) ,Modular (G3,G4,G5,G6), Paediatric, (G3 Paediatric, G5 Paediatric) Tilt In Space(G7), and the Hybrid Xeryus Position and Comfort. All of these products offer excellent value for money and include features and options to suit the needs of clients, engineers, and therapists alike, including:

- interchangeable parts
- modular design
- increased weight loads
- extensive range of seat sizes and positioning capabilities .

For more information on the range of products available, visit <http://www.nhswheelchair.co.uk/wheelchairs.php>



National Wheelchair Managers Forum (nwmf)

- are you new to wheelchair services?
- are you keen to find out what other wheelchair services are doing?
- do you want to get involved in improving services for clients?
- do you know who your regional representative is?



The National Wheelchair Managers Forum was set up in 1991 to exchange ideas on relevant topics at local, regional and national level. The forum promotes service development, quality standards and best practice within the wheelchair and seating services area. We meet quarterly, usually by regional representation, at venues around the country, with the next meeting taking place on 29 September in Preston. For more details please contact Peter Gage or Alex Winterbone on the email addresses listed below.

Peter Gage (Chairman): peter.gage@midsexpct.nhs.uk
Alex Winterbone (Secretary): alex.winterbone@suffolkpct.nhs.uk

If you're keen to meet us – we're keen to meet you!

Meeting minutes and venue details are available on our website: www.wheelchairmanagers.nhs.uk

General Queries or Comments

If you have any comments on how products, supplier or any general information you feel would improve NHS Supply Chain's current offering, or if you wish to unsubscribe from this newsletter, please contact Amanda Crofts at amanda.crofts@supplychain.nhs.uk or email rehabilitation@supplychain.nhs.uk